

### Our Values

#### RESPECT

We believe in the inherent worth of each individual, viewing all members of society as equal in value.

#### EMPATHY

We believe everyone has the ability and opportunity to share in the feelings of another's journey. We offer strength as we listen and connect with others' concerns.

#### INTEGRITY

We believe honest, stable, genuine relationships are the foundation of a healthy community. We believe this is demonstrated through accepting the responsibility of our role and being accountable to others for how we act.

#### COLLABORATION

We believe in the power and unity that comes through working together. Individual voices need to be heard and respected in decision-making and in our service to one another.

#### CONFIDENTIALITY

We believe in the right to privacy of information and will act with respect and integrity concerning personal information that is shared in confidence.

#### PROFESSIONALISM

We strive to work in a manner that keeps our vision and mission in mind, infusing purpose into

our work and influencing every word, action, and relationship.

### **Our Goals**

#### **CLIENT-CENTRED APPROACH**

We believe the key to serving successfully is to keep the needs and best interests of the client at the forefront of our work.

#### **STRENGTH-BASED FOCUS**

All individuals and families have inherent strengths that can be discovered and used to create solutions to current challenges.

#### **EXCELLENCE THROUGH EVALUATION**

We believe there is always room for improvement on an individual and community level and are committed to evaluation and feedback from all levels of programming - clients, employees, partners, and funders - to better understand how we can increase our effectiveness.